

The Advocacy Team



Disability Services Advocacy Team

We are advocates for Disability Services across the country, including Access to Work, Personal Independence Payment, Disability Living Allowance Adult, Disability Living Allowance Child, and Industrial Injuries Disablement Benefit.

Meet The Team

Rosie Marshall - National
Advocacy Lead

Ken Lawton - Advocacy
Manager for Central England

Theresa Jones – Advocacy
Manager for Wales and
South England

Zoe Spore - Advocacy
Manager for North England

Habib Baluch - Advocacy
Manager for Scotland

Faye Benning – Advocacy
Team Diary Manager

If you would like to make
an enquiry to book any
of our sessions, please
contact our Diary
Manager via email at:

**RELATIONSHIPS.TEAM
@ DWP.GOV.UK**

We offer a series of awareness sessions for the above areas of Disability Services which can be tailored to suit each organisation's needs.

Within these sessions we provide an overview of the full customer journey; from making the initial claim, what to expect during a health assessment, through to the decision making process. We also highlight any current initiatives that are taking place within the Department to support customers with their claim(s).

During the session there is ample time for introductions, questions and answers, and the opportunity for attendees to share any related experiences.

Session times and duration are flexible, within reason. There is also the potential for sessions to be delivered in conjunction with a Health Assessment Provider and/or Specialist Advisor.

Attending these awareness sessions offers a great opportunity to build strong working relationships, internally and externally, and ensures that through collaborative working, customers are fully supported and are at the centre of everything we do.